

YOUTHBUILD USA AMERICORPS CONFERENCE OF YOUNG LEADERS

Resource Guide

"When I was a boy and I would see scary things in the news, my mother would say to me, 'Look for the helpers. You will always find people who are helping.'"

Fred Rogers



Table of Contents

Event Overview

Keynote Speakers

Equity in Service Design Thinking Projects

Helping the Helpers

Resources to Help You Thrive

EVENT OVERVIEW

Event Summary

- Hybrid modality via Zoom with virtual facilitation and small group work
- Representation and participation from the global YouthBuild network, including youth from South Africa and Brazil
- Translations for non-English speaking participants
- Focus on youth "assets" as the key to creating equitable and restorative service

Workshop Topics

- Helping the Helpers
 - Who is serving?
 - What are the needs of helpers?
- Healing our Divided Society
 - The Kerner Commission
 - Call to Action for Healing our Divided Society
- Design Thinking Challenge: Equity in Service

Participant questions answered throughout conference

Monday: What strengths and abilities do young people possess?

Tuesday: How can these strengths and abilities be leveraged to help communities heal, build, and rebuild, especially related to Covid-19?

Wednesday: What supports do young people need from adult allies, peers, programs, and institutions?

Thursday: How might we more effectively promote and create service opportunities that are equitable, restorative, and accessible?

KEYNOTE SPEAKERS



DAY 1

John Valverde

President and CEO
YouthBuild USA

[View recording here](#)



Matt Clerico

Senior Portfolio Manager, AmeriCorps
YouthBuild USA

[View recording here](#)

KEYNOTE SPEAKERS



DAY 2

Tulaine Montgomery

Board Member, YouthBuild USA
Co-CEO, New Profit

[View recording here](#)



DAY 4

Alfred Sigo

Co-Founder and CEO
Pwani Youth Network

[View recording here](#)

EQUITY IN SERVICE DESIGN THINKING PROJECTS

Below are tools to facilitate this activity on your own and insights from the CoYL 2021 event.

What is Design Thinking?



Non-traditional, creative problem solving process that integrates empathy, collaboration, ideation, and experimentation



Human-centered (or user-centered) approach to innovation



Fast-paced process that consists of a series of steps in solving challenges with no clear solution faced by programs



Culminates in a solution to the challenge, which includes a visual representation of the idea and the pitch to describe the solution

Design Thinking Steps

Stage 1: Empathize

Research your users' needs.

Stage 2: Define

State your users' needs and problems.

Stage 3: Ideate

Challenge assumptions and create ideas.

Stage 4: Prototype

Start to create solutions.

Stage 5: Test

Try your solutions out.

Common Problems

- Support for single parents
- Gang violence
- Mental health awareness
- Homelessness
- Financial education
- Substance abuse
- Food insecurity

Solutions

- Productive youth outlets
- Financial Capability courses
- Accessible mental and wellness resources/reduce stigma of needing help
- Community engagement to spread awareness
- Amplify youth voice and perspective

HELPING THE HELPERS

Below are tools to facilitate this activity on your own and insights from the CoYL 2021 event.

Common Problems

Compassion Fatigue: a condition characterized by emotional and physical exhaustion leading to a diminished ability to empathize or feel compassion for others, often described as the negative cost of caring

Apathy: absence or suppression of passion, emotion, or excitement; lack of interest in or concern for things that others find moving or exciting

Burnout: a state of emotional, physical, and mental exhaustion caused by excessive and prolonged stress; occurs when you feel overwhelmed, emotionally drained, and unable to meet constant demands

Solutions

- Work on your own projects (What is something that you are passionate about?)
- Make a plan (How are you keeping up with your personal goals? Where are they written down?)
- How much time do you give to yourself?
- Take at least 20 minutes out of your day to plan your goals.
- How do you keep yourself accountable? (Knowing your preference can be very helpful; Are you a pen and paper type of person, or do you prefer technology to help you stay on top of your to-dos?)
- How often are you on your phone? (Check your screen time activity, and try to use your phone less.)
- What style of learner are you? (Visual, auditory, kinesthetic, or reading/writing?)

Questions to Ask Students:

What are your self-care strategies?

Who is in your support network?

How do you identify your support network?

Examples of Support Networks:

- Family
- Friends
- Teacher
- Mentor
- Therapist/counselor
- Support group

Self-care Strategies:

- Listen to music
- Create a checklist of weekly goals
- Journal
- Go for a walk
- Exercise
- Talk to friends
- Take a day off social media
- Draw or be creative
- Watch a familiar show or movie
- Spend time with family
- Set aside alone time for yourself



Download this Jamboard activity to facilitate this exercise on your own or at your YouthBuild program.

RESOURCES TO HELP YOU THRIVE

*Created by the Alumni Service Department at YouthBuild USA



[Mental Health and Wellness Self-Inventory Quiz](#)

[Resource: Mental Health and Wellness Toolkit*](#)

[Antiracism Toolkit](#)

[Workforce Discrimination Toolkit*](#)

[Alumni Resource Guide*](#)

[Healing our Divided Society Resource Guide*](#)



[Financial Capability Resource Guide*](#)



Share your contact information with CoYL 2021 participants using [this form](#).

Contact us at alumni@youthbuild.org.

Visit the [For Alumni](#) page on YouthBuild.org.

STAY CONNECTED

